

# PHONE INTEGRATION

Staying Connected Just Got Easier



Turn your desktop into an intelligent phone.

Manage incoming and outgoing calls from HawkSoft with one click.



Simply click on phone numbers to dial clients.



When customers call, a screen pop shows you who is calling, with a link to open client file.

## Supported Phone Providers

HawkSoft integrates with the following leading phone manager software used by independent agents.

- Fonality
- Kotter Bridge
- Mitel Phone Manager
- Trixbox
- Xarios Phone Manager
- RingCentral, Skype and others (Via CallTo/Tel protocols)
- TAPI
- More integrations coming soon!

“HawkSoft’s phone integration works great! I can now dial my clients by just clicking on their phone number from within the system. OMG...I love it!”

Thomas McKee, Thomas McKee Agency, Ltd.  
Havertown, PA

## Inbound Screen Pops

With phone integration you no longer have to guess which customer is calling or search for the right client file in HawkSoft. Your phone system’s caller ID feature tells HawkSoft who is calling. A screen pop displays the matching client files to show you the caller’s name, customer ID, and policy status. In one click you can open directly to the client file.

